



medicare

SYSTEMS

Nurse Call Specialists



# **Nurse call systems are an essential part of worldwide healthcare. They provide a way for patients to communicate with staff and for staff to be alerted to patient needs.**

Established in 2005, Medicare Systems aims to redefine and elevate the standard of care in healthcare environments by providing cutting-edge, reliable and user-friendly nurse call solutions.

With a commitment to innovation and excellence, we strive to empower healthcare providers with the tools they need to deliver prompt and efficient care to those in their charge.

We aim to be at the forefront of technological advancements, continuously pushing boundaries to create state-of-the-art nurse call systems that enhance communication, streamline workflows and ultimately contribute to improved patient outcomes. Our dedication extends beyond the products we offer to foster strong partnerships with our clients, understanding their unique needs and providing unparalleled support throughout our collaboration.

Driven by a passion for enhancing the lives of both healthcare professionals and patients, we pledge to maintain the highest standards of quality, reliability and adaptability in all our solutions. Through our work, we aspire to contribute positively to the healthcare sector, ensuring that every interaction with our nurse call systems reflects our unwavering commitment to excellence and the well-being of those entrusted to care.

Have reassurance with the reliability and simplicity of the Medicare nurse call system. The nurse call range for care homes and hospitals provides the latest technology for the care industry.

Medicare can create the perfect call bell system, giving your staff and residents convenience and peace of mind.

The HTM6500iR system is a robust, easy-to-use nurse call system that enables end users to call for help or assistance.



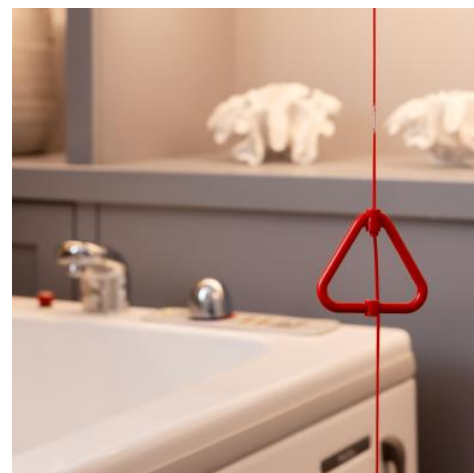
The wireless system includes display panels, call points and other alarms to meet your requirements.



The benefit of the HTM6500iR nurse call system is that Medicare can tailor it to your specific needs to include many scenarios.



A further advantage is that the call points have two sockets built into the bottom of each unit to provide a connection for assistive technology, be it a floor mat or PIR sensor. It is also simple to add door alarms to the system.



**Our systems are easy to use, reliable and scalable; to suit both care home and hospital environments.**

Medicare display screens are simple and aesthetic and feature a user-friendly touchscreen interface as standard.



HTM4100 15-inch Display Panel

Our display panels include a colour backlit screen and a numeric or alphanumeric display option.

Optional features include location map setting, sounder, user-editable information, call accept, zoning, function buttons and call logging.



HTM4200 10-inch Display Panel

All call points are available with a HTM6511 holstered bracket or a HTM6512 non-holstered bracket and can be fitted within trunking.  
Labels are easy to clean and have anti-microbial additives, maintaining high infection control standards.  
Our call points are specifically designed to withstand the challenges of demanding care environments.



The HTM6500iR Standard Call Point has a pull cord and two sockets for connecting a pear push lead and various assistive technologies, such as floor mats, PIR triggers and many more.

This model has an automatic monitor function for situations such as bed occupancy monitoring.



The HTM6500FM Flush Mounted Call Point model has been designed to suit specific environments where a smooth, shallow face plate with no sockets and pull cord is preferable.

This model screws directly onto a standard British electrical 2-gang back box, typically with security screws.

The infrared receiver is present for remote triggers from pendants if required.



## HTM6500iBiR iButton Call Point

The HTM6500iBiR, our most popular model, comes with a standard pull cord and two sockets, allowing with a pear push lead and a wide variety of assistive technologies, such as floor and bed mats, PIR triggers and many more.

The iButton technology allows for both staff attendance and identification. Additionally, it has an automatic monitor function for situations like bed occupancy monitoring.



The system benefits from being addressable; it not only records response times, but it can also record the staff member who has attended to help and provide care or assistance.

The HTM6017 pear push lead is used with the HTM6500 series call point; it is plugged into the matching orange socket 2 on the bottom of the call point and sits within the HTM6512 holstered bracket.

When the Orange button is pressed, a CALL is activated on the nurse call system from patient to staff, and reassurance is given via the red LED light built into the pear push handset.

When either unplugged or the safety snap releases, the nurse call system generates an accessory call to alert staff that the lead has either been unplugged or removed.

They are used with HTM6500 series or HTM6000 equipment call points plugged into socket 2.

Generates an accessory call when unplugged from the hand unit. It has an easily replaceable clip for fixing to clothing or bed linen.

An additional feature of the HTM6018, when used with HTM6033 radio mains switch, allows control of reading light or en-suite light can be utilised.





## Pendants

With an easy push button and built-in reset, the neck pendant is ideal for vulnerable residents or those enjoying mobility.

This lightweight neck pendant is a portable nurse call product that can be programmed to transmit either a call, assistance, or emergency, depending on the use situation; the soft fabric lanyard features a strain release clip for safety.

The pendant can be set to operate in three different modes for backward compatibility and also for new systems.

This lightweight pendant has the option of being worn either around the neck on a lanyard or with a MED103 watch strap.



HTM6541



HTM6542



The HTM6005 Ceiling Mounted Pull Cord activates a call when a wall mount is not feasible.

The ceiling pull cord pairs with any other call point to enable the reset of the call, which is ideal for use in bathrooms with centralised baths.

## Ceiling Pull Cord



## HTM6504iB Door Alarms

Medicare's Door Units are designed to provide an easy-to-operate monitoring system for internal and external doors.

The unit can be quickly armed and disarmed using an ibutton fob. When the door unit is armed, the alarm is activated by opening the door.

Medicare's HTM6504iB door contact also features an emergency alarm button for safety and security.



## HTM6032 Over Door Light

Medicare's over-door / follow-me lights are flexible, catering the option to be programmed to several different call points.

Medicare's ODLs can be paired with a number of different call points and are controlled by wireless technology. The light will illuminate orange, green, flashing yellow, flashing red or flashing blue, depending on the call type that the paired call point has activated.

A built-in sounder is also provided, which can be optionally activated to provide a nonintrusive local audible alarm.

The lights each require a 1 gang dry line plastic back box or plastic surface mount patress to be fixed to.

Power to the over-door lights is provided by a 12-volt DC power supply unit, which is available in three different sizes depending on how many lights are required.

The power is distributed via a 2-core cable using 0.75mm stranded flexible conductors. Circuits should be wired in a Ring Circuit and allowance should be made for cable length and volt drop.



## MED30 Epop IP67 Rechargeable Pager



Receives calls from the Medicare system via a paging transmitter (MED5). Epop Alpha Numeric IP67 rechargeable Pager with colour screen and docking station.

## MED6 Holstered Pager



Pagers are used to alert staff while mobile around the site. It is ideal for alerting care staff while out of sight to a display panel.

## MED5 Paging Transmitter

Pagers are used to alert staff while mobile around the site. It is ideal for alerting care staff while out of sight to a display panel.

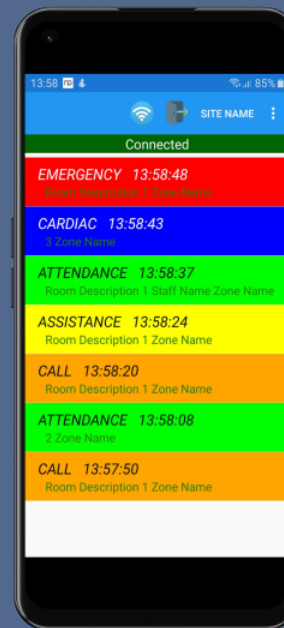
Power requirements. A double, un-switched socket (not spur) is needed; this usually is geographically in the middle of the building on the 1st floor. This is where a paging transmitter and a panel can be installed.



The Medicare system goes mobile; as an alternative to Pagers, Android devices can now run the Medicare Pager App.

(Only recommended for sites with a good zero hand-over wireless system.)

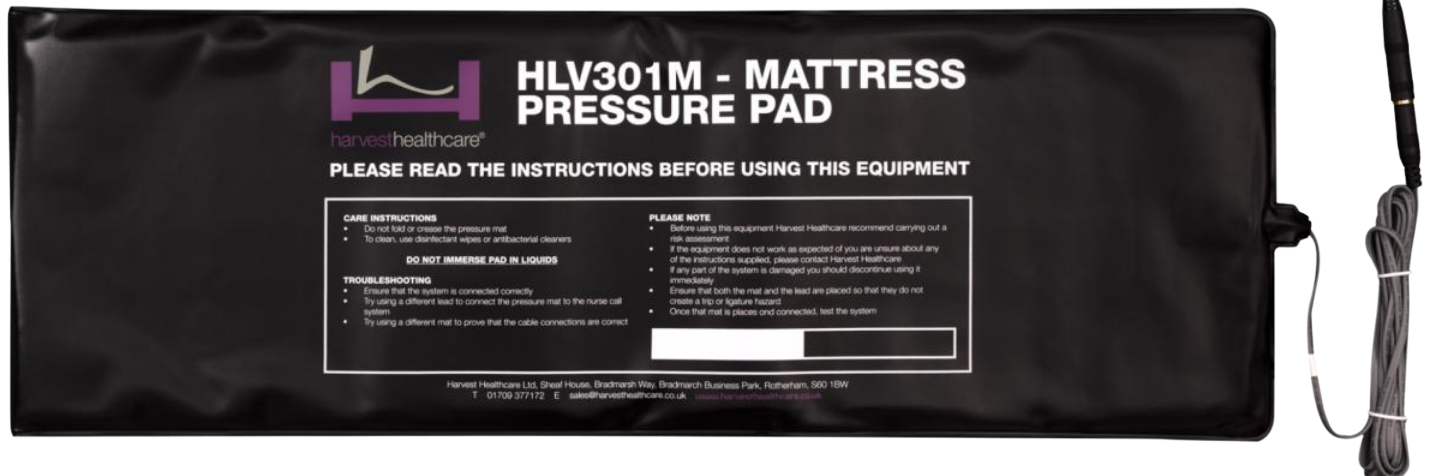
The Medicare pager app is a smart way to improve efficiency within your home; the alerting can be set to either an audible tone, speech, or silence within a quiet system.



## MED76 Pager App

Assistive technology is a broad range of devices and systems designed to enhance individuals' independence, safety, and well-being with physical, cognitive, sensory, or communication impairments. These technologies aim to assist individuals in performing activities of daily living, promoting a higher quality of life and increased autonomy.

Medicare Systems' range of assistive switches and sensors enables nurse call systems to be set up to the specific needs of the hospital patient or care home resident. Ensuring a call can be triggered in many situations provides flexibility in the nurse call system and, ultimately, peace of mind.



# MEDICARE CLOUD

The Medicare Cloud offers a secure gateway to invaluable resources, including user manuals, instructional videos, guidance materials and detailed spec sheets. Additionally, it provides comprehensive insights into your existing support package, ensuring you have all the essential information at your fingertips.

All Medicare customers have free access to a Medicare Cloud Account.

Furthermore, our various Support Plans grant you secure, real-time access to your nurse call data, revolutionising the efficiency and functionality of healthcare settings all within Medicare Cloud.

Among its features, it empowers maintenance personnel with the ability to effortlessly adjust system settings and information, aligning them seamlessly with the evolving needs of your facility.

This robust tool finds its application in both nursing and residential environments, serving as a powerful reporting instrument that delivers precise call data analysis, facilitating the creation of evidential reports. Moreover, the system allows you to customise reports to your requirements, even automating their delivery to designated recipients via email.

This cloud-based solution represents a valuable tool in modern healthcare facilities, promoting better patient outcomes and a streamline workflow for healthcare staff.



Track staff performance.  
Track number & duration of calls.  
Filter by site, zone, floor, room & staff ID.  
Monitor response times.

Custom reports on KPIs.  
Multi-layered filtering.  
Multiple locations, floors & rooms.  
Save report criteria.  
Export reports to PDF & Excel.  
Print reports.

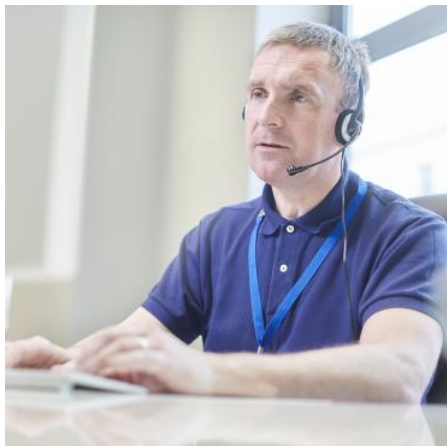
Automated reports.  
Create multiple reports.  
Daily, weekly & monthly reports.  
Reports emailed to chosen recipients.

Report types.  
Fully detailed reports.  
Summary reports.  
Average response times by location, zone, rooms, etc.  
Total reports.

Medicare Systems can provide three different support plans for your nurse call system.

Bronze includes additional features within your Medicare Cloud account for remote access to your call logs and system settings; Silver or Gold plans also have preventative maintenance visits to comply with care standards.

# Support Plans



COMPARISON CHART - SEE PLAN BREAKDOWNS FOR FULL DETAILS	BRONZE	SILVER	GOLD
Free software updates.	✓	✓	✓
Remote internet support for sites using HTM4100 display panels.	✓	✓	✓
Two users for Medicare Cloud.	✓	✓	✓
Normal office hours technical support helpline.	✓	✓	✓
Members only regular newsletters inc promotional offers.	✓	✓	✓
Medicare Cloud available for sites with specific criteria.	✓	✓	✓
Prearranged additional system training during site visit.		✓	✓
Access to 24/7 Emergency technical support helpline.		✓	✓
Annual site visit for visual test and inspection of each Medicare device.		✓	✓
Display panels tested on battery backup.		✓	✓
Test and inspection reports, certification after site visit.		✓	✓
Free return UPS delivery for repairs.			✓
Unlimited user accounts for Medicare Cloud.			✓
15% off replacement pagers with next working day delivery.			✓
15% discount on standard engineer callout fees.			✓
10% discount on ancillary devices.			✓
15% discount on repairs to Medicare manufactured products.			✓
15% discount on replacement equipment.			✓

**Nurse call systems are an essential part of  
worldwide healthcare.**

**Make the right choice,  
choose Medicare Systems.**

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